

Virtual Hot Site Disaster Recovery

help4IT provides practical disaster recovery solutions for small and medium businesses which bridge the gap between time-consuming server rebuilds and expensive real time replication to redundant servers.

help4IT can recover your systems onto virtual servers in our City of London hosting facility, ready to start when you need them. Virtual servers cost a lot less to maintain expensive physical servers taking up space and power in an expensive remote facility. Therefore help4IT can provide all the benefits of a traditional disaster recovery facility at a fraction of the cost.



help4IT can recover your systems and get you back to work whether you have traditional physical or virtual servers

help4IT can provide an affordable way to recover from disaster for a low setup charge and monthly fee. Our simple pricing structure is shown overleaf

Disaster Recovery Process

- **Preparation**

Virtual standby server, DNS backup routing, VPN and remote access facilities, documentation

- **Replication**

Physical or Virtual Server data backed up nightly to a safe location

- **Monitoring**

OBServer - Realtime Network Monitoring, 24/7 Response

- **Activation**

Virtual server started, data or image imported from safe location, data flow rerouted

- **Resumption**

Users can carry on working remotely with their data intact from a safe location

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Setup

Preparation includes: analysis of requirements, hosted virtual server, DNS, backup policy, monitoring,

Per Organisation, per physical server location	£500
Per Application Server, e.g. Exchange, Active Directory, SQL,	£100
Per Microsoft Small Business Server	£250
Per User	£10

Example

Organisation with 30 users and 2 servers on 1 site

Description	Quantity	Unit Cost	Total
Organisation	1	£500	£500
Application Server	2	£100	£200
Users	30	£10	£300
Total			£1,000

Monthly

Monthly payable by standing order, initial term 12 months, three months notice of termination required thereafter

Option	Monthly	Disaster Recovery Charge	Options
Per Virtual Server with recovery charge	£20	£650	Secure Remote Backup £2.95 per GB per Month
Per Virtual Server no recovery charge	£50	No charge	DR Rehearsal Direct Link to help4IT Realtime Replication Data Backup Licences

Disaster Recovery includes up to 30 days virtual server hosting with unlimited bandwidth,
OBServer Realtime monitoring, data backup, 24/7 virtual server support, normal business hours remote user support

All prices exclude VAT